

# Return Authorization Form

*(Print and include in your return package)*

RETURN AUTHORIZATION NO:

ISSUED DATE:

DUE DATE:

## CUSTOMER DETAILS

Full Name:

Order No:

Contact Email:

Phone:

## ITEMS RETURNING

☐ EXCHANGE

☐ REFUND

Product Name	SKU/ID	Qty	Reason
			<input type="checkbox"/> Wrong Size / Color,
			<input type="checkbox"/> Damage/Defective
			<input type="checkbox"/> Change Mind
			<input type="checkbox"/> Other:

## CONDITION VERIFICATION

Beauty Products ☐ Sealed & Unopened

Clothing: ☐ Tags Attached & Unworn

Customer Signature:

Date:

## RETURN INSTRUCTIONS

### STEP 1: Prepare Your Package

- **Beauty Products:** Must be in original sealed packaging (no broken seals or signs of use).
- **Clothing:** Attach all original tags and ensure no wear/wash signs.
- **Pack Securely:** Use bubble wrap or padding (reuse our box if possible!).

### STEP 2: Complete RA Form

- Fill out all sections of the Return Authorization (RA) form above.
- **RA # Required:** Returns without this number won't be processed.

### STEP 3: Ship Your Return

- **Ship to:**
  - San Diego, CA xxxx
- **Use Trackable Shipping:** UPS or FedEx recommended.
- **Save Tracking No:** Enter it in your returns portal or email us.

### STEP 4: After We Receive Your Package

- **Processing Time:** 3-5 business days after delivery confirmation.
- **Notification:** We'll email you when:
  - Your refund is issued
  - Your exchange ships out
  - Or if there's an issue

### Important Policies

- **Deadline:** Ship within 14 days of receiving this RA form.
- **Return Shipping:** Customer-paid unless our error (see refund policy).
- **Rejected Returns:** Items not meeting conditions will be shipped back at your expense.
- **Refunds:** Issued to original payment method. Exchanges shipped via standard delivery.

### Pro Tips:

- Take photos of items before shipping (for damage disputes).
- Insure high-value packages (>\$50).
- Prefer paperless? [www.thundaspHERE.com/returns](http://www.thundaspHERE.com/returns)